Pandora FMS Success Story
Conferma

> "The superior flexibility Pandora FMS offers is invaluable. Pandora FMS enables Conferma to monitor bespoke software and key database information which is essential for the nature of our operations".
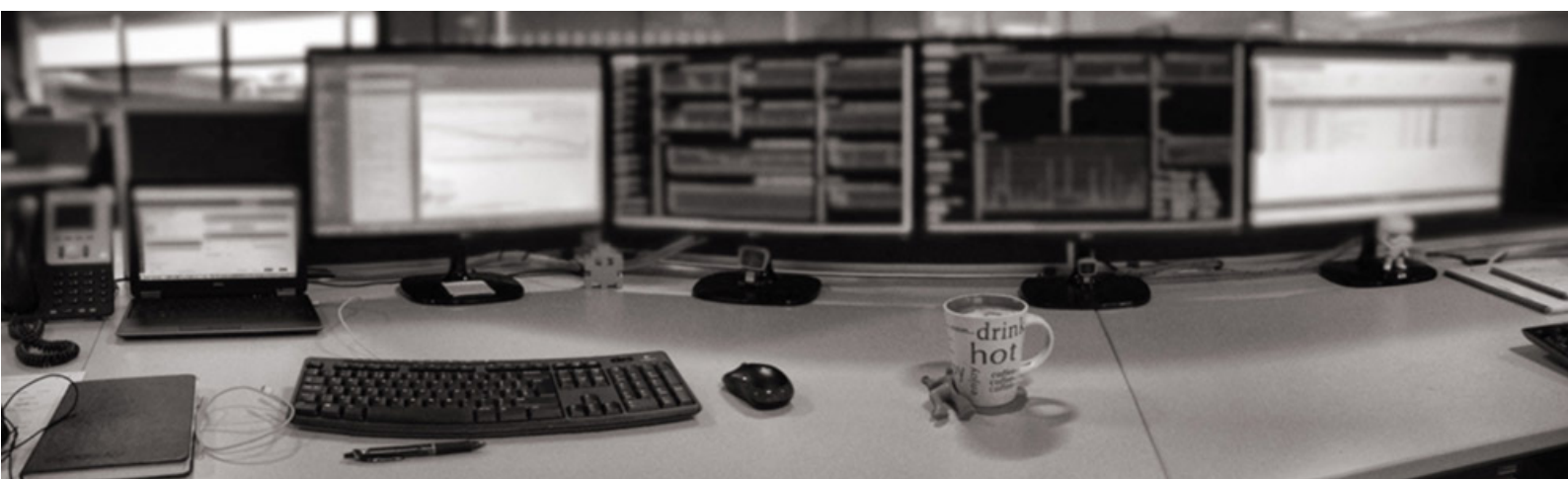> **Rik Kay / Security Network Administrator at Conferma.**

Why does your company need a monitoring solution like Pandora FMS?

Conferma uses multiple production database servers, firewalls, load balancers, hardware security modules, virtualised platforms and web servers to provide its service worldwide. Before the adoption of Pandora FMS, monitoring was

Background

Conferma is the leading global provider of virtual card number ("VCN") distribution, settlement, reconciliation of B2B payments and corporate travel expense, managing transactions in 96 currencies in 193 countries. Conferma is expanding its portfolio to offer

inefficient and time consuming. We felt the need for real time visibility on our data and processes.

The initial requirements for a monitoring solution, were to assist with the planning capacity of our platform. This evolved quickly once we saw the benefits of a software that included near real-time alerting.

mainstream corporate settlement solutions, whilst maintaining its status as the stand out provider for the Travel and Expense (T&E) sector.

Fundamental to Conferma's core business is the Conferma Settlement Platform (CSP), its award-winning settlement and reconciliation engine. CSP deploys virtual card accounts that
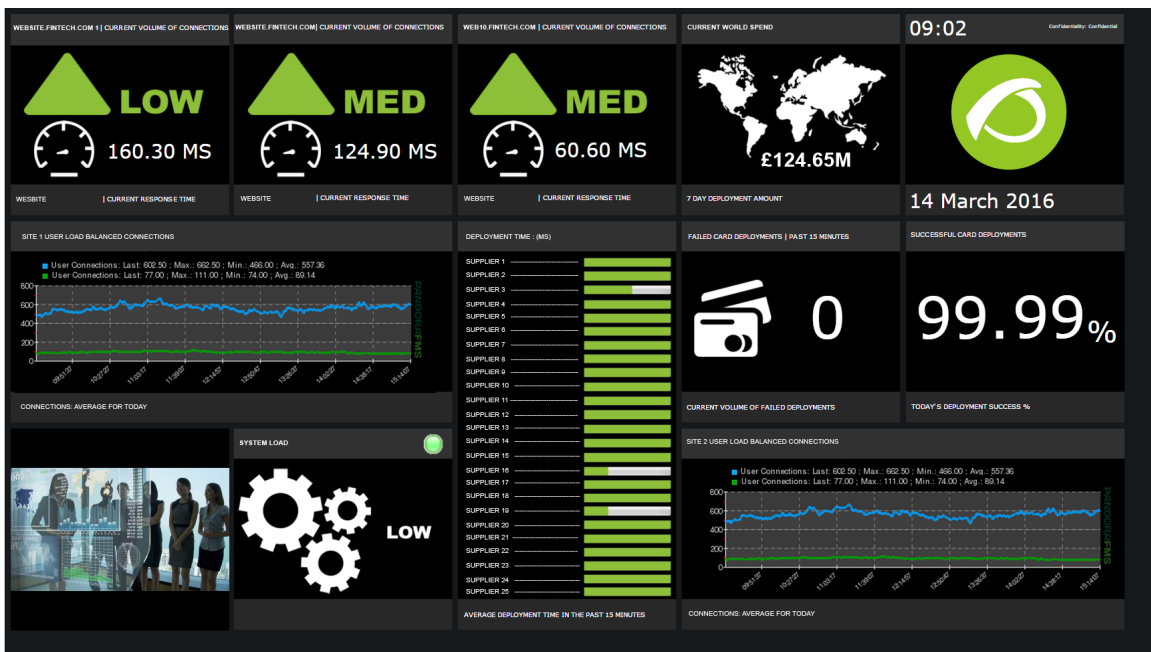
settle procurement orders in a simple, secure and controlled process.

Pandora FMS: The solution

Conferma conducted an extended trial of multiple monitoring tools on different platforms however, **such is the flexibility**

business platform. Again, this has exceeded what we thought a monitoring tool would bring to the business. Feedback from the dashboard has been incredibly positive. We are now looking at more ways to display the data via the visual console provided by Pandora FMS.

of Pandora FMS that it became the Conferma preferred choice of NOC (Network Operation Centre) software for the production environment; allowing our business to monitor bespoke **software and key database information which are essential to the nature of our operations.**

We have created dashboards which are designed to inform staff about the current daily performance metrics for the Conferma

With Pandora FMS, we progressed to real time automation of vital performance stats. Our key requirements were initially simple:

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to ensure that the operation of key services and hardware were monitored and provided early warnings for the infrastructure team.

Pandora FMS implementation results

Pandora FMS has been integrated as a key tool in the infrastructure department. "All staff members from this department have their own custom visual consoles on a separate screen in order to monitor key elements that user is responsible for in the production environment." More recently, we have expanded the visual console concept to large TV's in the office.

> "With Pandora FMS, we progressed to real time automation of key performance stats." / **Rik Kay. Security Network Administrator at Conferma.**

"The idea behind these is to bring visibility to key stats in the office, in order to show how well business is performing. This meant **showing key stats in a simple and clear way which implied less graphs, but more graphically rich displays**.

ARTICA TS & PANDORA FMS

Artica TS is an innovative company that develops its own solutions and is also the company behind the development of Pandora FMS, as well as other software solutions such as Integria IMS.

Pandora FMS is one of the most flexible solutions on the market for system and network monitoring. Pandora FMS is used in different organizations' and companies' data centers... as well as multinational companies in the IT and communication sectors. It has thousands of users and customers spread across five continents.