

# How to Get Protection from Unwanted Web Content

**Mike Gold**, Director of Information Technology of Hope Church, speaks about his experience using SafeDNS service



## ORGANIZATION OVERVIEW

Hope Church

## LOCATION

Memphis, Tennessee, US

## CHALLENGE

Find a reasonably priced solution to protect the church congregation from undesirable content

## SOLUTION

SafeDNS web filtering service on Safe@Office plan

## IMPACT

The goal is reached with no expenses for the church

## THE SOLUTION

### SafeDNS service simply works

After looking through SafeDNS solutions on its website and finding the necessary information Gold decided that the company's service was exactly the right one for his purpose. He was pleasantly surprised with "prompt email reply" from Sales of SafeDNS in response to his request for a consultation. Hope Church Memphis Director of Information Technology was very pleased to learn that the company allowed churches to use its web content filtering service absolutely free for a year.

As SafeDNS service is cloud-based, it is pretty easy to deploy it. Gold notes, "Implementation was extremely easy. Just a couple firewall and DHCP rules was all it took. The service simply works."

## THE RESULTS

### SafeDNS performance is great

Regarding the service features and its quality, Gold names "Force Safe Search" feature his favorite. He thinks the service quality is great, as it "simply does its job."

Mike Gold warmly thanked SafeDNS for its gracious gift and added "SafeDNS is doing a great job protecting our guests from unwanted content."

## THE PROBLEM

### Basic content filtering is needed

Hope Church Memphis has several facilities, the largest of which is 5,000 seats. Mike Gold says, Hope Church has "strong ties to its community and weekly receives thousands of guests including kids on its campus". It is very important to protect kids and adult church attendees from inappropriate online content and multiple web threats. Though the church's "requirements are simple as all the church needs is basic content filtering".

For that the church IT department has used OpenDNS and Sonicwall content filtering. The latter is still in use, but OpenDNS turns out to be too expensive. That is why IT Department start looking for alternative web filtering solutions that also bolster online safety. IT pros has considered some of them but not found them either fairly priced or easy to install.