










Atera for MSPs

Features List

DESIGNED FOR EVERYDAY HEROES, BUILT FOR IT PROFESSIONALS.

	Atera Pro	Atera Growth	Atera Power	Atera SuperPower
Remote Monitoring and Management (RMM)				
Atera Agent	Windows	Windows, Mac and Linux	Windows, Mac and Linux	Windows, Mac and Linux
Real-time remote monitoring	✓	✓	✓	✓
Custom alert profiles	✓	✓	✓	✓
Remote management	✓	✓	✓	✓
Patch management	✓	✓	✓	✓
Software management automation (Homebrew and Chocolatey)	✓	✓	✓	✓
IT automation and scripting (Shared Script Library included)	✓	✓	✓	✓
Remote Access				
Splashtop	Limited to 2 concurrent sessions	✓	✓	✓
AnyDesk	—	✓	✓	✓
Remote access supported — bring your own license	✓	✓	✓	✓
TeamViewer	✓	✓	✓	✓
ScreenConnect	✓	✓	✓	✓
File viewer/transfer	View only	Transfer up to 15GB/mo	Transfer up to 50GB/mo	Transfer up to 100GB/mo
Asset management	—	Up to 5 custom asset types	Up to 20 custom asset types	Unlimited custom asset types

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Professional Services Automation (PSA)				
Smart Helpdesk and ticketing system	✓	✓	✓	✓
End-user chat	—	✓	✓	✓
Custom support addresses	5	10	Unlimited	Unlimited
Customer Portal	✓	✓	✓	✓
Time tracking	✓	✓	✓	✓
Billing and invoicing	✓	✓	✓	✓
Accounting integrations				
QuickBooks Online	—	✓	✓	✓
QuickBooks Desktop	—	✓	✓	✓
Xero	—	✓	✓	✓
Calendar integrations				
Google Calendar	✓	✓	✓	✓
Office 365 Calendar	✓	✓	✓	✓
Backup and recovery				
Disaster recovery	—	—	✓	✓
High-availability	—	—	✓	✓
General				
Basic reporting	✓	✓	✓	✓
Advanced reports viewer	—	✓	✓	✓
Advanced reports generator	—	—	Up to 5 custom reports	Unlimited custom reports
Branding (white label)	✓	✓	✓	✓
Two-factor authentication (2FA)	✓	✓	✓	✓
Knowledge base	✓	✓	✓	✓
Granular roles & permissions management	✓	✓	✓	✓
Detailed audit log	✓	✓	✓	✓

	Atera Pro	Atera Growth	Atera Power	Atera SuperPower
Tailored Atera onboarding plan				
24/7 Support (E-mail and live chat)	✓	✓	✓	✓
Premium customer support	—	—	—	✓
Mobile app (iOS & Android)	✓	✓	✓	✓
Azure AD real-time sync	—	—	—	✓
Single Sign-on	—	—	—	✓
Add-ons, per month starting from :				
 Network Discovery	\$29 per license	\$29 per license	\$29 per license	✓
 Work From Home	\$5 per endpoint	\$5 per endpoint	\$5 per endpoint	\$5 per endpoint
 Acronis	\$0.07 per GB	\$0.07 per GB	\$0.07 per GB	\$0.07 per GB
 Axcient	\$6 per endpoint	\$6 per endpoint	\$6 per endpoint	\$6 per endpoint
 Domotz	\$10 per network	\$10 per network	\$10 per network	\$10 per network
 IronScales	\$4 per mailbox	\$4 per mailbox	\$4 per mailbox	\$4 per mailbox
 ThreatLocker	\$3.85 per endpoint	\$3.85 per endpoint	\$3.85 per endpoint	\$3.85 per endpoint